

APIS NATIONAL TRADE SERVICES SHOWCASE

One accountable partner for contractor, job and trade-service delivery.

A client-centric overview of Alliance Property & Infrastructure Services Pty Ltd, Trades & Services.

Victoria | New South Wales | Queensland | South Australia | ACT | Tasmania | Western Australia

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Who Alliance Property & Infrastructure Services is

APIS is an integrated property, infrastructure, advisory and service-delivery organisation built to help clients manage operational complexity through one accountable partner.

Integrated services

APIS connects advisory, procurement, contractor management, managed delivery, compliance, reporting and portfolio support so clients are not forced to stitch together disconnected suppliers.

Accountable delivery

APIS focuses on outcomes: right contractor, clear scope, controlled workflow, evidence of completion, performance feedback and continuous improvement.

National contractor capability

APIS is building a national network of accredited contractors to support local responsiveness, specialist trade depth and scalable service coverage.

Client-centred operating model

The APIS model is designed around portfolio needs, risk settings, approvals, service expectations, asset history and the daily workload of client teams.

INTEGRATED PROPERTY, INFRASTRUCTURE & ADVISORY SERVICES

APIS exists to make contractor and trade-service delivery easier to request, easier to allocate, easier to monitor, easier to govern and easier to improve.

A better way to manage contractors, suppliers and jobs

Traditional contractor management often relies on emails, phone calls, spreadsheets, individual relationships and repeated follow-up. That creates unnecessary cost, operational blind spots and pressure on the people closest to the portfolio.

APIS Contractor Connect brings people, process, technology and APIS network capability into one service-delivery environment so clients can control work from simple requests to complex multi-trade projects.

The old model

- Supplier lists are not always current, comparable or compliant
- Staff spend time calling contractors, chasing updates and re-keying information
- Quotes, approvals and job evidence can sit across disconnected inboxes
- Portfolio leaders struggle to see spend, performance and open risk in one place
- Complex jobs depend heavily on individual coordination rather than structured workflow

The APIS Contractor Connect way

- One structured request captures site, asset, trade, priority, scope and access needs
- Jobs are matched to contractors by location, capability, compliance, availability and performance
- Quotes, approvals, instructions, updates and evidence move through a clearer workflow
- Clients gain visibility across open work, costs, compliance, contractor performance and history
- APIS supports coordination, escalation, reporting and continuous improvement

The result: less manual administration, stronger contractor accountability, better use of internal resources and a more reliable experience for owners, tenants, occupants, customers and stakeholders.

Who APIS is built to support



APIS is designed for organisations that manage multiple sites, stakeholders, service expectations, risk settings and contractor relationships.

Property and facilities teams

Property Managers, Facilities Managers, Building Managers, Owners Corporations and Asset Managers.

Commercial and industrial owners

Commercial property owners, industrial property owners, retail centres and infrastructure asset owners.



Public and institutional portfolios

Government agencies, education providers, health and aged care facilities.

Insurance and construction

Insurance companies, builders, construction companies and remediation programs.



The common need

Faster contractor response, clearer work allocation, fewer hand-offs, stronger compliance records, better reporting and a calmer day for the people who manage property and asset portfolios.

Accredited contractor capacity. Accountable management.



Local service. National coordination. One accountable pathway.

APIS is investing substantial capital, time and resources into building APIS Contractor Connect and the contractor network that supports it.

Accreditation and onboarding

Licences, insurances, WHS, compliance documents, service categories and coverage areas are brought into a clearer contractor profile.

Allocation and capacity

Jobs can be matched against trade type, geography, response requirement, capacity, specialised skills and availability.

Performance governance

Response, attendance, quote turnaround, completion evidence, safety, quality and cost performance can be measured and reviewed.

Continuous improvement

Every quality engagement strengthens network knowledge, service standards, benchmarking and contractor accountability.

For large portfolio clients, APIS can also onboard trusted existing contractors into a stronger shared operating model - preserving local relationships while improving governance, visibility and scale.

APIS services, capabilities and resources

Service coordination

Centralised request intake, triage, allocation, scheduling support, escalation and communication across jobs and projects.

Contractor management

Preferred contractor onboarding, capability profiling, compliance records, network coverage and performance review.

Quotation and approval workflow

Structured scope, quote request, quote comparison support, approval pathways and evidence capture.

Compliance and governance

Licences, insurances, WHS, service evidence, essential service records and reporting discipline.

Portfolio reporting

Open jobs, completed work, service spend, contractor performance, asset history and operational dashboards.

Multi-trade delivery

Coordinated scopes, sequencing, site access, status reporting and completion evidence for more complex projects.



APIS combines people, processes, technology and contractor capacity to make service delivery more visible, more controlled and more scalable.

Cost savings, efficiency and stakeholder benefits

APIS does not position cost savings as a single lever. Savings are created by reducing wasted coordination, improving contractor allocation, improving compliance discipline, shortening quote and approval cycles, reducing rework and giving client teams better information to act earlier.

Reduced administration

Fewer repeated calls, manual emails, spreadsheets, duplicated data entry and status-chasing tasks.

Better use of client staff

Internal teams can focus on client service, governance, exceptions and high-value decisions rather than routine follow-up.

Improved contractor allocation

Matching by trade, location, compliance, availability, response need and performance helps reduce delays and mismatch.

Spend visibility and control

Quote, approval, service spend and asset history information can be organised in a more usable portfolio view.

Lower operational risk

Compliance, documentation, safety expectations and contractor accountability are managed more consistently.

Stronger stakeholder experience

Owners, tenants, residents, customers and site personnel receive clearer communication and more consistent service outcomes.

What this means personally for client teams

Less chasing. Fewer blind spots. Clearer ownership. Better escalation. More time spent managing relationships and outcomes, not manually coordinating every job one conversation at a time.

From simple requests to complex multi-trade projects

**1****Request**

Capture site, scope, trade, priority, asset, access, photos and stakeholder needs.

2**Triage**

Clarify risk, urgency, compliance requirements, approvals and whether the job is simple or complex.

3**Allocate**

Match to suitable contractors by capability, geography, availability, compliance and performance.

4**Approve**

Coordinate quotes, budgets, authorisations, purchase requirements and client instructions.

5**Deliver**

Monitor attendance, job progress, variations, evidence, communication and escalation.

6**Report**

Close with completion evidence, cost record, performance data, asset history and lessons learned.

The same disciplined workflow can support an urgent make-safe, a routine service request, a compliance program, an insurance repair or a coordinated multi-trade capital works package.

National trade-service capability at a glance

APIS Contractor Connect is designed to support broad trade coverage while keeping the client experience simple: one service request pathway, one allocation model, one performance view and one accountable partner.

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Each service page that follows is framed from the client perspective: what APIS can coordinate, where it creates value and how it improves portfolio outcomes.

Plumbing Services



Client value

Responsive plumbing capability for everyday maintenance, urgent water-related issues, commercial plant, compliance programs, insurance repairs and upgrade works.

Best suited to

Commercial, residential, industrial, education, health, retail, insurance and owner's corporation portfolios.

Reactive & emergency

- Emergency plumbing response
- Burst pipe and leak repairs
- Blocked drains and sewer issues
- Hot water and gas leak support

Preventative & compliance

- Programmed maintenance
- Asset inspections and audits
- Backflow and TMV testing
- Water efficiency and drain cleaning

Commercial & industrial

- Water supply systems
- Trade waste and grease traps
- Pump systems and plant rooms
- Drainage infrastructure

Projects & insurance

- Plumbing installations
- Amenities upgrades
- Insurance rectification
- Asset renewal programs

APIS-managed outcomes for clients

- Faster water-risk response
- Improved compliance records
- Reduced disruption
- Clearer quote and approval control

Electrical & Communication Services



Reactive electrical response

- Power faults and make-safe works
- Lighting and switchboard issues
- Urgent attendance and escalation
- Insurance repair support

Planned maintenance

- Condition inspections
- Thermal imaging and testing
- Preventative maintenance
- Compliance-driven rectification

Installations & upgrades

- Power, lighting and controls
- Data and communications cabling
- Switchboard upgrades
- EV and energy infrastructure

Portfolio support

- Tenant works and fit-outs
- Capital works projects
- Asset registers and reporting
- Multi-site service programs

Client value

Electrical and communications support for safety, continuity, tenancy needs, energy upgrades, emergency response and planned asset improvements.

Best suited to

Property, facilities, industrial, retail, government, education, health and infrastructure environments.

APIS-managed outcomes for clients

- Reduced downtime
- Improved safety control
- Better energy and asset visibility
- More reliable contractor response

Essential Services



Client value

Compliance-focused coordination for essential services maintenance, inspection, defect rectification, reporting and certification requirements.

Best suited to

Government, institutional, commercial, industrial, education, health, aged care and owner's corporation assets.

Compliance inspections

- Essential services inspections
- Building compliance audits
- ESM reporting
- Annual certification support

Life safety systems

- Fire safety system testing
- Emergency and exit lighting
- Fire doors and passive fire
- Smoke control systems

Mechanical and ventilation

- Mechanical ventilation checks
- Defect tracking
- Reactive rectification
- Upgrade project coordination

Portfolio governance

- Inspection programs
- Compliance evidence
- Regulatory reporting
- Commercial and industrial coverage

APIS-managed outcomes for clients

- Stronger compliance governance
- Fewer missed inspection cycles
- Clearer defect visibility
- Better audit readiness

HVAC Services



Client value

Heating, ventilation and air-conditioning services that support occupant comfort, plant reliability, energy performance and business continuity.

Best suited to

Commercial buildings, retail centres, education, health, aged care, hospitality, industrial and infrastructure assets.

Reactive and preventative

- Emergency breakdown response
- Reactive HVAC maintenance
- Preventative service programs
- Defect rectification

Air conditioning systems

- Split systems
- Ducted systems
- Commercial HVAC
- Indoor air quality assessments

Mechanical plant

- Chillers and boilers
- Cooling towers
- Ventilation systems
- Mechanical plant maintenance

Upgrades and optimisation

- BMS integration
- Energy efficiency upgrades
- Refurbishment projects
- Insurance repair works

APIS-managed outcomes for clients

- Improved comfort and continuity
- Reduced plant downtime
- Better planned maintenance
- Improved energy and compliance visibility

Fire Protection Services



Client value

Fire protection capability for detection, suppression, passive fire, portable equipment, compliance reporting and safety-critical upgrades.

Best suited to

Commercial, industrial, government, education, health, aged care, retail and high-occupancy properties.

Detection and alarm

- Fire alarm testing
- Detection inspections
- FIP maintenance
- EWIS and fault rectification

Suppression systems

- Sprinklers and hydrants
- Hose reels and pumps
- Water storage and commissioning
- System upgrades

Portable and passive

- Extinguishers and blankets
- Tagging and asset registers
- Fire doors and dampers
- Fire stopping and penetrations

Compliance and risk

- ESM inspections
- Annual statements
- Fire risk assessments
- Defect rectification programs

APIS-managed outcomes for clients

- Improved life-safety governance
- Clearer compliance evidence
- Reduced defect backlog
- Better emergency readiness

Painting Services



Client value

Painting, coating and presentation services for asset preservation, refurbishment, tenant experience, compliance and capital works programs.

Best suited to

Commercial property, owners' corporations, residential communities, retail, government, industrial and infrastructure assets.

Commercial painting

- Commercial buildings
- Offices and retail
- Warehouses and industrial
- Common areas and strata

Residential painting

- Internal and external works
- Multi-unit properties
- End-of-lease painting
- Insurance painting works

Protective coatings

- Anti-corrosion coatings
- Steel and concrete coatings
- Waterproof coatings
- Specialist surface treatments

Remedial and maintenance

- Facade repainting
- Defect rectification
- Graffiti removal
- Asset preservation programs

APIS-managed outcomes for clients

- Improved presentation
- Asset life extension
- Safer controlled programs
- Reduced reactive deterioration

Security Services



Client value

Security services that protect assets, people, tenants, visitors, vacant sites, construction environments and operational continuity.

Best suited to

Commercial buildings, retail centres, industrial assets, government facilities, education, health, residential and construction sites.

Security personnel

- Static guards
- Concierge security
- Mobile patrols
- Gatehouse and access control

Alarm and response

- Alarm response
- Lock-up and unlock
- Emergency security
- Temporary security support

Electronic security

- CCTV installation
- Access control systems
- Intercoms and alarms
- Remote monitoring solutions

Asset protection

- Vacant property inspections
- Construction site security
- Risk assessments
- Loss prevention programs

APIS-managed outcomes for clients

- Better asset protection
- Improved site confidence
- Reduced incident exposure
- Clearer security reporting

Outdoor Amenities & Grounds Maintenance



Client value

Grounds, landscaping and outdoor asset maintenance that supports presentation, safety, amenity, environmental obligations and asset upkeep.

Best suited to

Retail, education, government, residential communities, commercial campuses, health, industrial and infrastructure assets.

Grounds maintenance

- Lawn mowing and turf
- Garden bed maintenance
- Weed control and mulching
- Irrigation and seasonal planting

Landscape services

- Commercial landscape maintenance
- Soft and hard landscaping
- Garden enhancements
- Retaining wall and paving repairs

Outdoor assets

- Playgrounds and furniture
- Parks and recreation areas
- BBQ and public amenities
- Car park landscaping

Environmental services

- Litter collection
- Stormwater drain support
- Vacant land maintenance
- Fire hazard reduction

APIS-managed outcomes for clients

- Improved presentation
- Safer outdoor spaces
- Better planned upkeep
- Reduced public amenity risk

Pest Control Services



Client value

Pest management programs for safer, healthier and more compliant residential, commercial, industrial and institutional environments.

Best suited to

Residential, commercial, hospitality, retail, food, education, health, aged care, industrial and government sites.

General pest management

- General inspections
- Preventative pest programs
- Reactive treatments
- Residential and commercial services

Termite services

- Termite inspections
- Timber pest reports
- Termite treatments
- Monitoring and risk assessments

Specialist programs

- Rodents, cockroaches and ants
- Spider and fly systems
- Bird management
- Food safety pest programs

Compliance and reporting

- HACCP pest programs
- Health and safety records
- Pest activity reporting
- Programmed maintenance

APIS-managed outcomes for clients

- Reduced health risk
- Improved compliance records
- Better tenant confidence
- Fewer recurring pest issues

Janitorial & Cleaning Services



Routine cleaning

- Office and commercial cleaning
- Industrial and retail cleaning
- Common areas
- Waste and consumables support

Specialist cleaning

- Deep cleaning
- Carpet and upholstery
- Hard floor maintenance
- Window and pressure cleaning

Hygiene and sanitation

- Touchpoint sanitisation
- Infection control cleaning
- Healthcare cleaning
- Emergency cleaning response

Property support

- Vacant property cleaning
- End-of-lease works
- Post-construction cleaning
- Make-good cleaning programs

Client value

Routine, specialist and property-support cleaning to protect presentation, hygiene, workplace experience and operational continuity.

Best suited to

Commercial offices, retail, health, education, industrial, hospitality, residential common areas and government facilities.

APIS-managed outcomes for clients

- Cleaner environments
- Improved presentation
- Reduced hygiene risk
- More consistent service standards

Hygiene Services



Client value

Hygiene services that support health, safety, presentation and confidence across high-use facilities and sensitive environments.

Best suited to

Health, aged care, education, offices, retail, hospitality, government, residential common areas and high-footfall facilities.

Washroom hygiene

- Washroom service programs
- Sanitary disposal
- Consumables management
- Odour control

Sanitisation programs

- Touchpoint sanitisation
- Scheduled disinfection
- Infection control support
- High-use area programs

Specialist environments

- Healthcare hygiene support
- Aged care environments
- Food and retail settings
- Education facilities

Audit and reporting

- Hygiene audits
- Service verification
- Consumable usage visibility
- Compliance support records

APIS-managed outcomes for clients

- Improved occupant confidence
- Reduced hygiene risk
- Better facilities presentation
- More reliable service replenishment

Refurbishment & Minor Works Projects



Client value

Minor works and refurbishment programs that improve functionality, presentation, compliance, asset value and user experience.

Best suited to

Commercial owners, property managers, government, education, health, retail, industrial and owners corporation portfolios.

Commercial refurbishment

- Office refurbishments
- Tenancy fit-outs
- Reception and common areas
- Amenities upgrades

Asset improvements

- Internal and external upgrades
- Building modernisation
- Accessibility upgrades
- Energy efficiency improvements

Maintenance projects

- Reactive building repairs
- Planned capital works
- Insurance reinstatement
- Facade and finishing works

Multi-trade delivery

- Carpentry and painting
- Electrical and plumbing changes
- HVAC and fire upgrades
- Building services integration

APIS-managed outcomes for clients

- Improved asset value
- Better tenant and user experience
- Controlled multi-trade delivery
- Reduced project administration

Mechanical Services



Client value

Mechanical services supporting plant reliability, equipment maintenance, industrial operations and building-services performance.

Best suited to

Industrial, commercial, infrastructure, health, education, government and complex building-services environments.

Maintenance services

- Reactive maintenance
- Preventative programs
- Emergency breakdown response
- Equipment servicing

Plant and equipment

- Pumps and motors
- Compressors and hydraulics
- Pneumatic systems
- Industrial plant maintenance

Building mechanical

- Mechanical building services
- Ventilation support
- Cooling systems
- Building services integration

Projects and upgrades

- Equipment installations
- Asset renewal
- Plant replacement
- Mechanical infrastructure projects

APIS-managed outcomes for clients

- Reduced equipment downtime
- Improved planned maintenance
- Better asset life-cycle control
- Clearer technical reporting

Roofing Repair & Maintenance



Client value

Roofing services for leak response, storm damage, asset preservation, restoration, compliance and capital works programs.

Best suited to

Commercial, industrial, government, education, health, retail, owners' corporation and residential portfolios.

Repairs and maintenance

- Leak detection and repairs
- Emergency roof repairs
- Storm damage repairs
- Roof inspections and audits

Commercial and industrial

- Metal and Colorbond roofing
- Sheet replacement
- Flashing repairs
- Gutters and downpipes

Restoration

- Roof restoration
- Recoating and painting
- Cleaning and pressure washing
- Corrosion treatment

Projects and upgrades

- Roof replacement
- Insurance reinstatement
- Skylight works
- Access and compliance upgrades

APIS-managed outcomes for clients

- Reduced water ingress risk
- Longer roof asset life
- Improved storm readiness
- Better planned capital decisions

Waterproofing Services



Client value

Waterproofing and building-envelope protection to reduce water ingress, defects, structural risk and long-term remediation cost.

Best suited to

Owners' corporations, commercial buildings, residential portfolios, insurance, government, retail and infrastructure assets.

Installation services

- Internal and external systems
- Wet areas and bathrooms
- Balconies and rooftops
- Basements and podium decks

Repairs and remediation

- Membrane repairs
- Leak investigations
- Water ingress remediation
- Structural waterproofing works

Building envelope

- Facade waterproofing
- Joint sealing
- Crack injection
- Protective coating systems

Asset preservation

- Concrete protection
- Preventative programs
- Insurance repairs
- Owners corporation remediation

APIS-managed outcomes for clients

- Reduced leak recurrence
- Better defect control
- Improved asset preservation
- Lower remediation exposure

Structural Services



Client value

Structural inspection, repair and upgrade capability for asset integrity, compliance, safety and long-term preservation.

Best suited to

Commercial, industrial, infrastructure, government, owners' corporations, education, health and major asset owners.

Inspection and assessment

- Condition assessments
- Defect investigations
- Dilapidation reports
- Structural risk reviews

Repair and remediation

- Crack repairs
- Concrete cancer remediation
- Steel repairs
- Load-bearing element repairs

Strengthening and upgrades

- Reinforcement works
- Carbon fibre systems
- Structural alterations
- Compliance upgrades

Envelope and infrastructure

- Facade and balcony repairs
- Retaining walls
- Car parks and bridges
- Protective coating systems

APIS-managed outcomes for clients

- Improved structural confidence
- Clearer risk prioritisation
- Better capital planning
- Reduced failure and safety exposure

Building Defects Rectification



Client value

Building defect assessment and rectification services to move clients from uncertainty to scoped, coordinated and evidence-backed remediation.

Best suited to

Owners' corporations, commercial owners, insurance programs, government, education, health and asset managers.

Defect investigation

- Defect assessments
- Condition audits
- Failure investigations
- Remediation scoping

Structural and building repairs

- Concrete repairs
- Settlement and cracks
- Facade and balcony remediation
- Roofing defect rectification

Water ingress

- Leak detection
- Waterproofing rectification
- Basement ingress repairs
- Envelope and sealant works

Compliance and multi-trade

- Safety upgrades
- Fire and accessibility rectification
- Electrical and plumbing defects
- Internal and external repairs

APIS-managed outcomes for clients

- Clearer defect visibility
- Reduced risk exposure
- Better remediation sequencing
- Improved stakeholder confidence

Locksmith Services



Client value

Locksmith and security hardware services that support emergency access, property security, access control and planned security improvements.

Best suited to

Commercial, residential, owners' corporations, retail, education, health, government, industrial and insurance portfolios.

Emergency locksmith

- 24/7 response
- Lockouts
- Emergency re-keying
- Break-in securing and make-safe

Locks and hardware

- Lock installation and repairs
- Master key systems
- Restricted key systems
- Door closers and exit devices

Electronic access

- Electronic locks
- Digital and smart locks
- Access control
- Swipe cards, fobs and intercom integration

Commercial services

- Security audits
- Insurance repairs
- Compliance upgrades
- Security enhancement projects

APIS-managed outcomes for clients

- Faster access resolution
- Improved security control
- Reduced tenant disruption
- Clearer key and hardware governance

General Property Repairs & Maintenance



Reactive maintenance

- Emergency repairs
- Make-safe works
- Damage rectification
- Tenant maintenance requests

Preventative maintenance

- Planned programs
- Building inspections
- Compliance maintenance
- Asset preservation

Building fabric repairs

- Carpentry and plaster
- Doors, ceilings and flooring
- Fences and gates
- Minor structural repairs

Improvements and multi-trade

- Minor refurbishments
- Make-good works
- Trade coordination
- Presentation upgrades

Client value

General repairs, preventative maintenance and multi-trade coordination to keep properties functional, safe, presentable and service-ready.

Best suited to

Residential, commercial, industrial, retail, government, education, health and owners' corporation portfolios.

APIS-managed outcomes for clients

- Fewer unresolved defects
- Improved property presentation
- Better tenant service
- Reduced coordination load

Glazing Services



Client value

Glazing and glass services for emergency response, commercial facades, residential windows, specialist glazing and insurance works.

Best suited to

Retail centers, commercial buildings, residential portfolios, owners' corporations, insurance and public assets.

Emergency glazing

- 24/7 glass replacement
- Make-safe works
- Board-up services
- Shopfront response

Commercial glazing

- Shopfront systems
- Office partitions
- Glass doors
- Facade repairs

Residential glazing

- Window and sliding doors
- Safety glass
- Shower screens and mirrors
- Residential glass repairs

Specialist and insurance

- Double glazing
- Acoustic and security glass
- Balustrades and skylights
- Insurance repairs

APIS-managed outcomes for clients

- Faster make-safe response
- Reduced safety exposure
- Improved presentation
- Better insurance and repair coordination

Caretaking Services



Property caretaking

- On-site caretaking
- Building presentation
- Routine inspections
- Vacant property checks

Facilities support

- Contractor coordination
- Access management
- Site inductions
- Maintenance request support

Residential and community

- Owners corporation support
- Resident liaison
- Move-in and move-out coordination
- Shared area management

Site and asset monitoring

- Asset inspections
- Incident reporting
- Service verification
- Emergency coordination

Client value

Caretaking and facilities support to maintain presentation, coordinate access, support residents and tenants, and identify issues early.

Best suited to

Owners' corporations, residential communities, commercial buildings, mixed-use assets, education, health and institutional sites.

APIS-managed outcomes for clients

- Improved building presentation
- Earlier issue identification
- Better resident and tenant experience
- Reduced site-management burden

Arboriculture & Tree Management



Tree maintenance

- Pruning and canopy management
- Deadwood removal
- Tree health assessments
- Programmed tree care

Tree removal and response

- Hazardous tree removal
- Emergency storm response
- Fallen tree removal
- Stump grinding and clearing

Arboricultural consulting

- Arborist assessments
- Tree condition reports
- Risk assessments
- Tree management plans

Environmental and infrastructure

- Utility clearance
- Roadside vegetation
- Bushfire mitigation
- Open space management

Client value

Tree management and arboricultural services that support safety, presentation, environmental care and infrastructure protection.

Best suited to

Government, education, health, infrastructure, residential communities, commercial campuses, industrial and open-space assets.

APIS-managed outcomes for clients

- Reduced public safety risk
- Better vegetation planning
- Improved site presentation
- Clearer environmental and asset protection

When one job becomes a program of works



Complex work often involves site access, multiple trades, sequencing, quotes, safety requirements, tenant communication, approvals and evidence of completion. APIS helps turn that complexity into a managed workflow.

Scope control

Define what needs to happen, which trades are required, what approvals are needed and what success looks like before work begins.

Sequencing and hand-offs

Coordinate the timing between trades so one contractor's work does not delay or compromise the next activity.

Stakeholder communication

Keep property managers, facilities teams, occupants, owners and project stakeholders informed at the right moments.

Completion evidence

Close the loop with photos, reports, certificates, invoices, warranties, service notes and asset history where required.

From a single leaking pipe to a multi-trade remediation project, the APIS model gives clients a clearer way to manage scope, contractors, approvals, communication and evidence.

How large portfolio clients benefit from the APIS National Accredited Contractor Network

APIS is inviting major clients with substantial portfolios to partner early, contribute practical portfolio insight and help build a stronger national contractor ecosystem that reflects real client needs.

Identify priority portfolios

Select sites, regions, service categories or pain points where a coordinated contractor model can prove value quickly.

Recommend trusted contractors

Bring proven local suppliers into a stronger APIS onboarding, compliance and performance framework.

Share service standards

Help define response expectations, reporting requirements, compliance evidence and customer communication needs.

Pilot and review

Start with a manageable scope, measure outcomes, refine allocation rules and scale what works.

Strengthen coverage

Use client insight to close geographic, trade, specialist-skill and emergency-response gaps.

Create mutual value

Clients gain better control and capacity while contractors gain clearer work pathways and relationship support.

The strongest outcome is a win for every stakeholder: better client control, better contractor opportunity, better service experiences and a stronger APIS ecosystem.

READY TO BUILD A STRONGER CONTRACTOR MANAGEMENT MODEL?

APIS simplified contractor, job and trade-service delivery.

APIS can begin with a focused portfolio review, trade-category pilot, contractor onboarding pathway or APIS Contractor Connect readiness discussion. The aim is practical: prove value, reduce friction and scale with confidence.

Victoria | New South Wales | Queensland | South Australia | ACT | Tasmania | Western Australia

Contact APIS

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INTEGRATED PROPERTY, INFRASTRUCTURE & ADVISORY SERVICES

