



INTEGRATED PROPERTY, INFRASTRUCTURE & ADVISORY
SERVICES

Property services. One accountable partner.

Victoria | New South Wales | Queensland | South Australia | ACT | Tasmania | Western Australia

Repairs, maintenance, projects and support
services—coordinated around your assets
and your people.

ALLIANCE PROPERTY & INFRASTRUCTURE SERVICES (APIS)

PROPERTY SERVICES BROCHURE



The day-to-day work of property should feel more controlled.

APIS helps clients bring maintenance, service partners and property information into a more deliberate operating rhythm.

Better asset outcomes are built through the everyday disciplines of planning, communication, accountability and reliable delivery.

THE 6 C'S

01

Clarity

02

Consistency

03

Certainty

04

Continuity

05

Communication

06

Commitment

Plan. Manage. Deliver. Improve.

A clear model helps us organise service activity around the needs of each site, work stream and portfolio.

01

Plan

Asset priorities, maintenance planning, lifecycle context and compliance review.

02

Manage

Service requests, contractor coordination, scheduling and client communication.

03

Deliver

Planned, reactive and project works with a focus on continuity and evidence.

04

Improve

Reporting, performance insight and practical recommendations for the next decision.

Designed to be useful for a single site, a service category or a complex multi-site portfolio.



ONE CALL. EVERY TRADE. TOTAL PROPERTY CARE.

A full-service spectrum— without a fragmented service experience.

APIS coordinates technical trade, asset works and property support services through one accountable delivery approach.

TECHNICAL TRADES

Plumbing • Electrical & communications
HVAC • Mechanical • Fire
Essential services • General repairs

ASSET WORKS & SUPPORT

Refurbishment • Roofing & waterproofing
Defects & structural works • Glazing • Painting
Security • Cleaning • Hygiene • Grounds & trees



TECHNICAL TRADE & COMPLIANCE SERVICES

Reliable systems are built on disciplined maintenance.

APIS coordinates specialist technical services to support safety, continuity, comfort and the long-term performance of building systems.

- **Plumbing systems & drainage**
- **Electrical & communications**
- **HVAC & mechanical plant**
- **Essential services & fire protection**
- **General maintenance & make-safe works**

Protect the value and condition of the built asset.

From targeted repairs to planned upgrades, APIS helps clients coordinate the works that preserve asset performance and appearance.



Refurbishment & minor works

Fit-outs, make-goods, upgrades and practical improvement works.



Roofing, waterproofing & glazing

Targeted protection for the building envelope and property presentation.



Structural & defects rectification

Coordinated investigation, remediation planning and trade delivery.



Restoration & make-safe works

A structured response pathway for unexpected damage and recovery needs.





PROPERTY SUPPORT & PRESENTATION

The condition of a place is felt long before it is measured.

APIS coordinates the services that shape safety, cleanliness, access, amenity and the everyday experience of a property.

- Security, access, concierge & locksmith services
- Cleaning, janitorial & hygiene programs
- Pest control & preventative programs
- Landscaping, outdoor amenities & tree care
- Residential & commercial caretaking

The work should stay connected—from request to close-out.

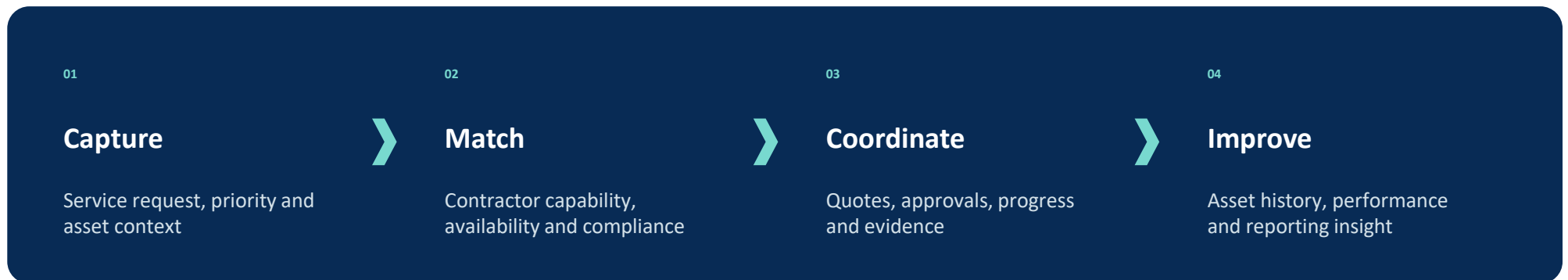
APIS brings people, contractors, work information and decisions into a more structured service-delivery pathway.

01	Request	Capture the requirement, scope and priority.
02	Allocate	Select the most suitable delivery pathway.
03	Coordinate	Schedule, update, approve and evidence the work.
04	Review	Use the completed record to guide the next decision.



The practical operating layer for contractor and job management.

APIS Contractor Connect is the platform designed to make work allocation, contractor coordination and service information more visible and accountable.



Platform capabilities are deployed according to client requirements, project scope and agreed implementation plan.

Fast enough to act. Structured enough to govern.

APIS helps clients build a clearer operating view across service delivery, contractor activity and the decisions that follow.

Contractor & compliance management

Records and controls that support responsible participation in the supply chain.

Scope, quote & approval pathways

A more structured route from work need to authorised action.

Service, performance & cost context

Information that supports review conversations and better commercial decisions.

Reporting & continuous improvement

Useful delivery insight that can inform future planning and priorities.

Configured around the environments you manage.

APIS Property Services can be adapted to asset class, property complexity and client governance requirements.



Commercial & office



Industrial & logistics



Residential, strata & build-to-rent



Retail & hospitality

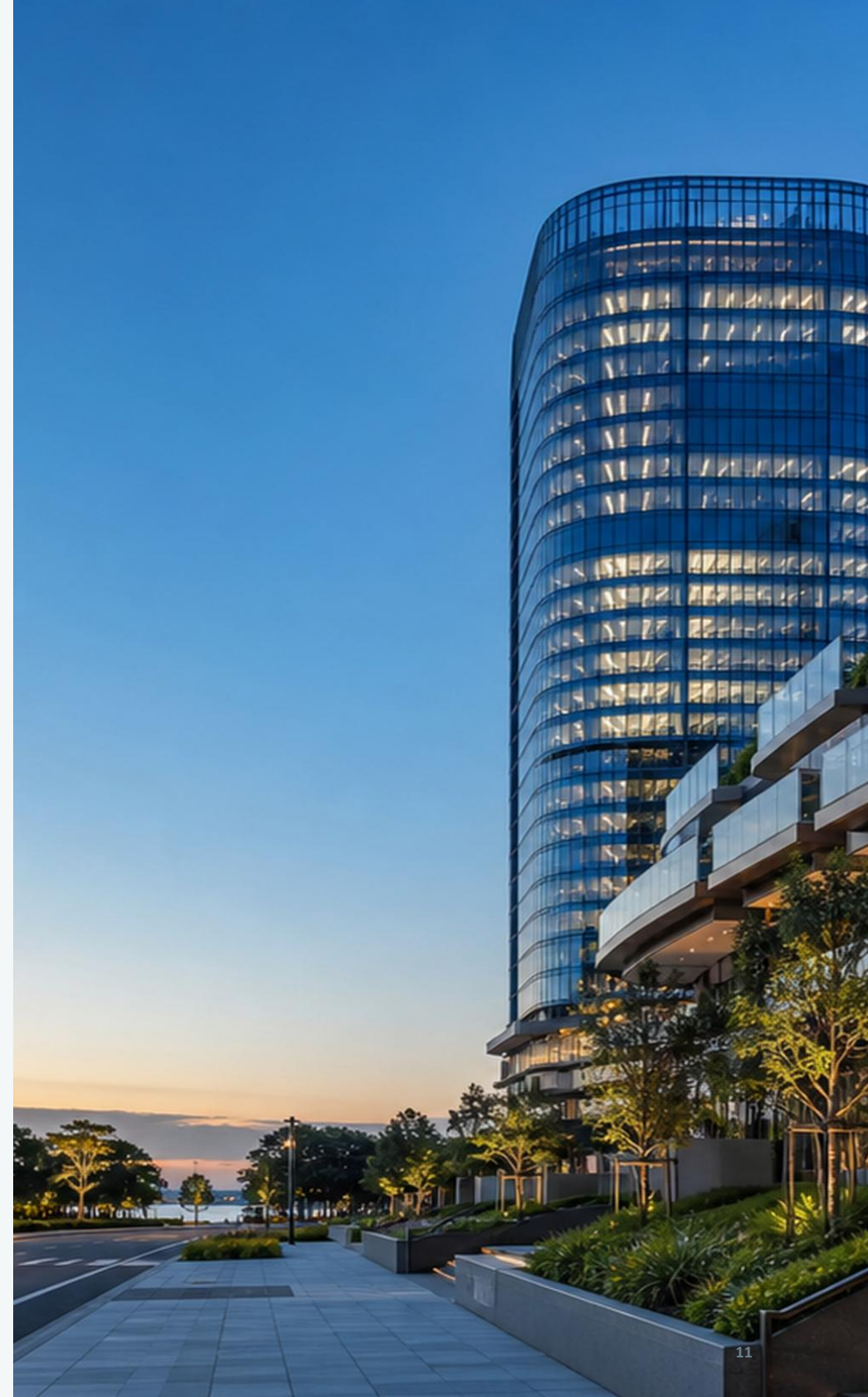


Health, education & public assets



Infrastructure & community assets

From an individual work stream to a broader integrated property-services model.





ALLIANCE

PROPERTY & INFRASTRUCTURE SERVICES

Integrated **Property**, **Infrastructure** &
Advisory Services

**START WITH THE PROPERTY-SERVICES PRIORITY THAT MATTERS
MOST**

Make your property services easier to manage.

Victoria | New South Wales | Queensland | South Australia | ACT | Tasmania | Western Australia

Whether you need a single work stream or a portfolio-wide reset, APIS can help map the issue, the delivery pathway and the first practical steps forward.

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